



TRAVEL DESIGN TERMS & CONDITIONS

These Terms and Conditions, together with your Trip Vision and any other written information we brought to your attention before we confirmed your trip details, apply to your travel design services with Indie Travel Design, LLC ("we" or "us"). Please read them carefully as they set out our respective rights and obligations. In these Terms and Conditions, references to "you" and "your" include the main client who has hired travel design services and all persons on whose behalf a travel design service is used or any other person to whom a service is added or transferred. Our obligations to you may vary depending upon which services you include in your travel design package, and we set them out clearly below.

TRAVEL DESIGN SERVICES

Travel design services follow a step-by-step method to research, plan, and coordinate travel logistics. Each specific trip has a customized, step-by-step plan outlined in a Trip Vision document with installment fees due at the completion of each step. Travel Design steps may include, but are not limited to: customized research and recommendations for travel destinations, route planning, airfare, insurance, and ground transportation (we cannot purchase airfare and insurance on your behalf); customized research, recommendations, and arrangement of advance bookings for accommodations, activities, and other reservations; group mediation for large travel groups; trip hosting. Other customized services may be arranged upon request.

By confirming our travel design services, you agree to the plan outlined in the Trip Vision and agree to act as the main contact representing all travelers involved in your trip, and agree to be bound by the terms and conditions set forth. If you believe that any details on the Trip Vision (or any other document) are wrong, you must advise us immediately as it may not be possible to make changes later, charges may be incurred as a result of necessary changes, and it may harm your rights if we are not notified of any inaccuracies in any document immediately. Please check that all names, dates, and times are correct on receipt of all documents and advise us of any errors immediately. We will not charge for changes to documents, but you will be responsible for any additional costs charged by third-party vendors. Please ensure that the names given are the same as in the relevant passport.

All trip details, including trips, travel info, invoices, tickets, booking confirmations, etc., will be shared with you in a digital folder called the Go Guide. Once your receipt of the Go Guide is confirmed, we will not be responsible for its loss. You must pay any charges made by third-party vendors if tickets or other documents need to be reissued.

SERVICE FEES

To confirm our services, you must pay a \$100 deposit indicating that you agree to the travel design services and payment schedule in your Trip Vision. Subsequent payments will be automatically charged in equal installments that coincide with the completion of each step of the planning process, as outlined in the Trip Vision. Final travel design fees are due to be paid in full the day before your scheduled trip departure.

THIRD-PARTY VENDORS

Many of the services that make up your trip are provided by third-party vendors. For us to arrange advance bookings with these third-party vendors on your behalf, you must submit a credit card to be charged. You are expected to review the provided booking details, including the third-party's terms and conditions, and approve each charge before we will submit the card information to the vendor. By sharing your credit card information, you consent to our use of your credit card account for approved charges. It is your responsibility to carry this card with you on the trip as proof of purchase.

If you have any special requests (for example: dietary requirements, room location, etc.), please let us know. We will pass on all such requests to the third-party vendor, but we do not guarantee that they will be met and we will have no liability to you if they are not.

Third-party vendor's ratings are displayed as provided by the vendor and other travelers. These are intended to give a guide to the services and facilities you should expect from these third-party vendors. Standards and ratings may vary between countries, as well as between vendors. We cannot guarantee the accuracy of any ratings given and no warranty is given or implied.



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We highly suggest an adequate travel insurance policy to cover you and your party against the cost of cancellation by you; the cost of assistance (including repatriation) in the event of accident or illness, loss of baggage and money, and other expenses. If you fail to travel with adequate insurance coverage as recommended, we will not be responsible or liable for any losses that appropriate travel insurance would have covered.

CANCELLATION AND CHANGES

Any cancellation or change request must be sent to us in writing and will not take effect until confirmed by us. The cancellation policies for each third-party vendor must be followed per the information provided in their respective terms and conditions.

If you must cancel your trip and do not require our travel design services, you will automatically be charged for the service fees incurred from the date of the last installment payment to the time of cancellation, including time associated with making cancellations on your behalf, at a rate of \$50 per hour.

HEALTHY, SAFETY & DOCUMENTATION

We can provide general information about the passport and visa requirements for your trip, but this is for guidance only and it remains your responsibility to check the requirements before you travel. Your specific passport and visa requirements and other immigration requirements are your responsibility, and you should confirm these with the relevant Embassies and/or Consulates. Most countries now require passports to be valid for at least six months after your return date. Neither we nor the supplier accept any responsibility of any costs, damages, or losses that may result from such travel.

We can provide general information about any health formalities, including required vaccinations and/or medications required for your trip, but you should check with a healthcare professional for your specific circumstances. It is your responsibility to stay up-to-date on current events and any travel prohibitions, warnings, announcements, or advisories issued by the United States Government. Please note that the Americans with Disabilities Act is not in effect internationally and may not require accessibility assistance in other countries. By participating in the trip and activities, you assume responsibility for the risks involved with such travel.

Up-to-date travel advice is available through the [US State Department](#), [Centers for Disease Control](#), [Transportation Security Administration \(TSA\)](#), [Department of Transportation](#), [Federal Aviation Administration](#), [Department of Treasury](#), and [US Customs & Border Protection](#) websites. For non-US citizens, see the [Customs & Immigration Enforcement](#) page for additional information.

FORCE MAJEURE

Except where otherwise expressly stated in these Terms and Conditions, we will not be liable or pay you compensation if our contractual obligations to you are affected by any event in which we or a third-party vendor could not, even with all due care, foresee or avoid. These events can include, but are not limited to war, threat of war, civil strife terrorist activity and its consequences or the threat of such activity, riot, the act of any government or other national or local authority, industrial dispute, natural or nuclear disaster, fire, chemical or biological disaster and all similar events outside our control or the control of the third-party vendor concerned. Weather conditions, including but not limited to the presence or absence of snow, sunshine, and rainfall are not guaranteed and are outside of our control. Volcanic eruptions, ash clouds, and wind may be considered either adverse weather conditions or a natural disaster by third-party vendors or your travel insurance company. This is also outside our control and we will not assume any responsibility for air and/or ground schedule changes.



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